

Message from the MD

Welcome to our Summer 21 Newsletter.

We have had an encouraging first half year, despite the difficulties imposed on our business operations by COVID, sites are progressing well and the pipeline of enquiries and new work is very strong.

We have been involved in some challenging but very worthwhile projects and are equally proud of them all. Particularly – a project recently completed was the restoration of The Globe Theatre, Stockton (see inside for details and photos). Whilst high profile, it was a great team effort on a difficult job and the result is amazing.

This year will be no different to any other in that we continue our commitment to providing skilled workers for the future. In September we have two apprentices starting their careers with us which makes it our 35th and 36th in my 24 years to date.

McNally and Thompson are looking ahead with confidence to the future as our order book is a healthy and encouraging one. We are fortunate that we benefit from loyal, supportive customers as well as our staff who have a reputation for always going the extra mile for our clients.

In the second half of 2021, as restrictions lift and we return to normality, we hope that it will mean

less zoom calls and more face to face meetings. Also with events making a return, hopefully we can all catch up socially soon! All that remains is to take this opportunity to wish you and your families all the best of health. Hopefully, the way ahead will be clearer for all of us.

P.S. congratulations to Katie Joyce who was the closest to guess where Santa was in last year's issue (which feels like a lifetime ago!) We hope you enjoyed the hamper of sweets.

Please try your luck with our new competition at the back of this issue – Good Luck!



Fred



RECENTLY COMPLETED PROJECTS

The Globe

PROJECT OVERVIEW

Project Client: Willmot Dixon
Project Duration: 15 Month
Project Value: £1.5m

It was Stockton's first purpose-built cinema, originally built in 1935 and has been empty since 1997. GRADE II listed. Combined standing and seating 3,034, Stalls standing 2,200, Circle seating 834, All seated 1,650.

McNally and Thompson fitted all new electrical services within the building - also using a number of refurbished and replica light fittings to keep the theatre as authentic and decadent as it first was. It features new purpose built bars, VIP areas, dressing rooms and an orchestra pit.

We installed "cupcake lighting" in the main theatre with some of the specialist circulation space lighting costing over £5,000 each.

The restoration was funded by Stockton Borough Council and the National Lottery Heritage Fund and will be ran by the Ambassador Theatre Group (ATG).

Previously hosting the likes of The Rolling Stones, Cilla Black, Chuck Berry, Buddy Holly, Shirley Bassey and The Beatles



COMPLETED PROJECTS

Cresswell Pele Tower & Bothy

Project Client: Historical Property Restoration

Project Duration: 6 Month

Project Value: £36k

PROJECT OVERVIEW

Historic Property Restoration

We were delighted to be involved in the Redevelopment of the 15th Century Pele Tower in Cresswell, Northumberland.

It was built by the Cresswell family and one of 80 Pele Towers in Northumberland.

Works included the installation of power and lighting services to the main tower and neighboring bothy building and external areas including façade lighting.



PROJECTS ON SITE

Milburngate

Project Client: SES / Tolent

Project Duration: 12 months

Project Value: £495K SES (PRS Fitout) / £240k Tolent (BNO Works)

PROJECT OVERVIEW

This site is in the heart of Durham City Centre. It will feature a Premier Inn Hotel, boutique cinema, retail and leisure units and 3 apartment blocks consisting of 153 apartments.

We are carrying out the electrical works on behalf of SES Engineering Services which includes the full fit out of the apartment blocks and landlord services to include general lighting and power.

We are also completing the relevant BNO works to the apartment blocks for Tolent Construction.



Customer Satisfaction

Another chance to monitor 'Customer Satisfaction' on each project we complete.

As you know we have a minimum target of 90% customer satisfaction rates.

Overall satisfaction this quarter is 96.03%



We have achieved our target and more. Big Thanks to everyone involved in these successful projects

Customer and site	WEA Jesmond Kroll Corlett	Pele Tower, Cresswell Historic Property Restoration
Maintaining Programme	9	10
How was our H & S performance?	9	10
Did we get our part delivered on budget?	9	10
Was the level of defects at handover acceptable for this type of project?	9	10
How helpful were our site team?	10	9
Quality of site supervision	10	10
How helpful were our office & project management team?	10	10
What is overall rating of working with M & T during this project?	9	10
Total Score	96.03%	75 - 93.3% John McGowan Kroll Corlett
		79 - 98.75% Sean King (Site Manager)

**WE LOVE
CUSTOMER
FEEDBACK!**

Philip Lowes [supervisor] was very helpful on this particular project and Jack the site operative was also great to work with.

John McGowan - Kroll Corlett

ConstructionLine Gold Accreditation



We have received the ConstructionLine Gold Accreditation which verifies our business to PAS 91 and the Common Assessment Standard. We also received our CHAS Premium Plus 2021 Accreditation



Quality Management System

ISO9001 : 2015 standard for Quality Management is recognised by our clients as a sign of a good business.

We are in the process of applying for quality Manager Certification ISO9001 and hope to be certified by the end of the Summer of this year. We will keep you all posted.

We have started recycling within the office

better late than never.

We are also cutting our plastic consumption by swapping water bottled in the office for a new water chiller and branded McNally and Thompson reusable bottles for staff.



WELCOME!

NEW STARTERS

Since our last Switched on Newsletter we have several new recruits. They have all settled in well and are a big part of our team already.

We welcome

Abbie Hood – Office Assistant
Tony Lewcock – Electrical Supervisor
Ian Allan – Electrical Supervisor
Joseph McNally – Electrician
Daniel Adamson – Electricians Mate
Andrew Callaway – Electrician
Adam McCann – Electrician

McNally & Thompson have more apprentices being taken on again this year. Some of our Senior apprentices have achieved fantastic grades in passing their AM2 exams to become qualified electricians which in turn strengthens our site teams.



great north
run



FOUNDATION
OF LIGHT

THE WORLD AT YOUR FEET

Great North Run September 2021

- ▶ This year we have 1 of our employees signed up to take part in the GNR! Andy Courtney (Approved Electrician) is doing this to help our chosen charity – The Foundation of Light

Please donate whatever you can by logging onto:

www.justgiving.com/fundraising/mcnallyandthompson2021

Thank you!

McNally & Thompson SPOTLIGHT

Interviewing

Allan O'Neill

Electrical Contract Engineer



- 1 How long have you worked for M&T?**
About 17 Month including bloody furlough
- 2 What is your role at the Company?**
Day to Day project management of various projects
- 3 What is the best career lesson you've learned so far?**
Just because someone does something different to you doesn't mean it's wrong, always listen to the lads on site
- 4 Before you worked here, what was the most unusual or interesting job you've had?**
I used to own 2 pubs
- 5 If everyone in the world got paid the same, regardless of what they did. Which job would you like to do?**
It would either be a vet or a farmer probably a farmer
- 6 What's a fun fact about you many people may not know?**
I was once interviewed by BBC telling everyone how good I thought it was that Mike Ashley had bought Newcastle how wrong was I
- 7 What do you like doing when you aren't working?**
Shooting and going out walking with my dog
- 8 If you were to write a book about your life, what would you title it?**
You didn't get up to much did you
- 9 Three words to best describe you.**
Friendly, outgoing and hard working
- 10 What is the one question you wish we didn't ask?**
All of these :)
- 11 What is the answer to question 10?**
HAHA



We currently have 11 Office Staff

(Including Directors, Managers, Engineers, Estimators and Admin)

Can you guess our combined age?

Send a quick email, or call with your answer

by Friday 17th September 2021

The person with the correct or closest answer will win a bottle of Fizz!

Go on, give it a go right now.

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or call **0191 549 6843**

McNally & Thompson Business Values



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